

# Social Media Use (SMU) for Teaching and Learning in Saudi Arabia



Ibrahim Youssef Alyoussef, Mahdi M Alamri, Waleed Mugahed Al-Rahmi

**Abstract:** This research aims to explore the factors of teaching and learning measurement through using social media, incorporating the literature of social media adoption on resource sharing, collaborating and communicating for educational purpose. The current research explore factors that perceived usefulness (PU), perceived ease of use (PEU), attitude toward use social media use have certain influence on adoption of resource sharing, collaboration and communication for educational use. Therefore, resource sharing, collaboration and communication influence educational use, while educational use influences PU, PEU, SMU and attitude toward the use (AT) of SMU for teaching and learning. Both the processes of collecting and analyzing the data followed the quantitative method. The main tool of data collection was a questionnaire that has been distributed among 236 students using stratified random sampling technique. The view of the students and their implication of social media use for teaching and learning were solicited through the questionnaire. The Statistical Package for the Social Sciences (SPSS) was used as the main tool in the process of data examination. The results of this research were related to two main constructs: teaching and learning as well as educational use. According to the results, it appears that perceived usefulness, perceived ease of use, attitude toward use, and social media are considered powerful determinants of the former while resource sharing, collaboration and communication were significant indicators of the latter. Educational use, PU, PEU, AT succeeded in explaining 74.9% of SMU for teaching and learning.

**Index Terms:** SMU, Factors for modeling, Teaching and Learning

## I. INTRODUCTION

SMU helps anyone to collaborate, communicate, and participate with others through the Internet technology (World Wide Web), which realizes the original vision of the Web, as a space [1, 2, 3]. The social media tools have become a trend among the members of the Net generation or digital native who were born and interacted with digital

technology [4]. Recently, the various sites of social networking are becoming widespread e-learning platforms used for the purpose of knowledge-sharing and engagement in active collaborative learning [5, 6, 7]. The development as the assessment of the finest social connections among learners is becoming possible through these sites. This is leading to more sharing of ideas, interacting and engaging which helps to produce products and to be at the same time recipients themselves of accurate and regular feedback [8, 9]. For example, social networking sites are becoming the modern classrooms, instead of the traditional ones, in which teaching and learning take place. Through these sites, students can learn languages and other skills [10]. They are also known to enhance students' creativity and skills [11]. Through social media use, exploring, following and replying to other posts by other users became possible for all users. It is also allowing virtual interactions and collaborations among people from different corners of the world [12, 13]. There are other examples of social media tools such as [14, 15]. The best feature of social media is the allowing for large amount of users to connect to each other in the same time [16]. Social media is currently the fastest-growing technology in the world used by active users among Net generation. According to the global web index site (2013), there were over 554 million active registered social media users in the world at the time that article was published. The majority of these users forming (34 %) are aged between 25 to 34 year olds and (29%) of them are aged between 16 to 24 years old. More specifically, there are 4 million active users in the Middle East. The majority of these users with a percentage of (34 %) are from Arab countries [17]. The most common purpose of using social media appears to of a personal use. However, others highlighted that they use this technology for communication, learning, knowledge management and interactive journalism. Recently, several studies in the developed countries have focused on the enhancement of teaching and learning via social media [16, 17, 18]. The main aim of this research is to examine the intentions of teachers towards the use of social media as to enhance their teaching and learning activities. Therefore, the main purpose of this research was to develop a model to measure teaching and learning through social media use, and incorporate the literature of social media adoption on resource sharing, collaboration and communication for educational purpose.

Manuscript published on November 30, 2019.

\* Correspondence Author

**Ibrahim Youssef Alyoussef\***, Faculty of Education, Education Technology Department, King Faisal University, Alahsa 31982, Saudi Arabia

**Mahdi M Alamri**, Faculty of Education, Education Technology Department, King Faisal University, Alahsa 31982, Saudi Arabia

**Waleed Mugahed Al-Rahmi**, Faculty of Social Sciences & Humanities, School of Education, Universiti Teknologi Malaysia, 81310, Johor Bahru, Johor, Malaysia

Author Email: Email: [ialyoussef@kfu.edu.sa](mailto:ialyoussef@kfu.edu.sa), [mkfu@hotmail.com](mailto:mkfu@hotmail.com), [waleed.alrahmi@yahoo.com](mailto:waleed.alrahmi@yahoo.com)

© The Authors. Published by Blue Eyes Intelligence Engineering and Sciences Publication (BEIESP). This is an [open access](https://creativecommons.org/licenses/by-nc-nd/4.0/) article under the CC-BY-NC-ND license <http://creativecommons.org/licenses/by-nc-nd/4.0/>

II. RELATED WORK

According to McEwan et al. [19], SMU has had a rapid and extensive significant influence in higher education field in a way that different forms of social media has transformed the way the instructors teach, students learn, education managers lead and direct learning.

Due to combination of the functional use of social media among collages and the need for institutions of higher education [20], they observed that educational networking can enhance the academic performance of students. Along a similar line of argument, [21] related that social networking sites are effective tools to develop the essential students' skills, selection of relevant information, interpretation and examination of socio-cultural context, group work and collaborative work. Moreover, in reaching a decision on whether to make use of individual or collaborative learning activity, the level of the cognitive capacity of the learner play the key determining factors [22]. The considerable inclination of the students for collaborative learning and learning to indicate the effectiveness of social media support collaborative learning (SSCL) outcomes [23].

III. RESEARCH METHODOLOGY

The use of social media for educational purpose has been encouraged by many universities including King Faisal University (KFU). Thus, the research aims at developing a model of measurement teaching and learning on the use of social media through an empirical examination on students' acceptance of SMU for teaching and learning. Therefore, the questionnaires involved were distributed among students using social media tools as a quantitative method. The participants of the current research were undergraduate students who were users of social media. Likert scale of 7-point was utilized in the current research to measure students' rating of the different items "strongly disagree (1), disagree (2), somewhat disagree (3), undecided (4), somewhat agree (5), agree (6), strongly agree (7)". The questionnaire comprises of three main sets of factors. One of these sets comprises the items of independent factors that include resource sharing, collaboration, communication and educational use. The Statistical Package for the Social Sciences (SPSS) was the main tool used to analyse the responses of the students to the different questionnaire items.

IV. RESULT AND EXAMINATION

The reliability of Cronbach's Alpha was analysed and found to be 0.813 of the factors comprising of perceived usefulness, perceived ease of use and attitude toward the use of social networks. It also includes the values on resource sharing, collaboration, communication, and educational use that are considered as independent factors. These factors are also known of their strong influence on the use of social media in teaching and learning. Criteria of three points were used for the purpose of evaluating the discriminant validity (DV).

A. Descriptive and Examination of Factors

The result shows that the majority of students somewhat agree and strongly agree that resource sharing with peers was useful on educational use purposes. Thus, "this research defines resource sharing as the degree where a student's

believes that resource sharing would enrich their teaching and learning". These results are consistent with [24, 25], who argued that resource sharing with peers was useful on educational use. See Table 1.

Table 1. Measuring resource sharing on educational use

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
RS 1	16 8.6%	9 3.8%	12 5.1%	51 21.6%	46 19.5%	53 22.5%	49 20.8%
RS 2	15 6.4%	15 6.4%	13 .5%	36 15.3%	49 20.8%	57 24.2%	51 21.6%

The result shows the majority of students somewhat agree and strongly agree that communication with peers was useful on educational use purposes. Thus, "this research defines communication as the degree where a student's beliefs communication with peers would enrich their teaching and learning". These results are consistent with [11, 26], who argued that communication with peers was useful on educational use. See Table 2.

Table 2. Measuring communication with peers on educational use

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
CM 1	15 6.4%	12 5.1%	19 8.1%	37 15.7%	55 23.3%	63 26.7%	35 14.8%
CM 2	17 7.2%	16 6.8%	8 3.4%	36 15.3%	46 19.5%	71 30.1%	42 17.8%
CM 3	15 6.4%	18 7.6%	15 6.4%	44 18.6%	52 22.0%	59 25.0%	33 14.0%

Also, the result shows the majority of students somewhat agree, agree, and strongly agree that collaboration with peers was useful on educational use purposes. Thus, "this research defines collaboration as the degree where a student's beliefs collaboration with peers would enrich their teaching and learning". These results are consistent with [27, 28, 29], who argued that collaboration with peers was useful on educational use. See Table 3.

Table 3. Measuring collaboration with peers on educational use

Cod e	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
CO1	10 4.2%	9 3.8%	15 4.6%	35 14.8%	52 22.0%	62 26.3%	53 22.5%
CO2	16 6.8%	10 4.2%	10 4.2%	36 15.3%	35 14.8%	64 27.1%	65 27.5%
CO3	17 7.2%	5 2.1%	11 4.7%	40 16.9%	39 16.5%	72 30.5%	52 22.0%

Similarly, the result shows that the majority of students somewhat agree, agree, and strongly agree that resource sharing, communication and collaboration with peers was useful on educational use purposes. Thus, "this research defines educational use at a degree where a student's beliefs educational use with peers would enrich their teaching and learning".



These results are consistent with [12, 25, 30, 27, 31, 32], who argued that educational use with peers was useful on educational use. See Table 4.

**Table 4. Measuring educational use on teaching and learning**

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
EU1	17 7.2%	21 8.9%	12 5.1%	45 19.1%	58 24.6%	51 21.6%	32 13.6%
EU2	13 5.5%	11 4.7%	13 5.5%	34 14.4%	46 19.5%	65 27.5%	54 22.9%
EU3	9 3.8%	11 4.7%	10 4.2%	41 17.4%	46 19.5%	59 25.0%	60 25.4%

Moreover, result shows the majority of students somewhat agree, agree, and strongly agree that perceived ease of use was ease of use social media for educational use purposes. Thus, "this research defines perceived ease of use at a degree where a student's beliefs perceived ease of use social media would enrich their teaching and learning". Results are consistent with [33, 34, 35], who argued that PEU was easy and useful on teaching and learning. See Table 5.

**Table 5. Measuring perceived ease of use social media for teaching and learning**

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
PEU 1	6 2.5%	9 3.8%	12 5.1%	13 5.1%)	35 14.8%	65 27.5%	96 40.7%
PEU 2	13 5.5%	16 6.8%	10 4.2%	48 20.3%	29 12.3%	76 32.2%	44 18.6%
PEU 3	8 3.4%	14 5.9%	13 5.5%	16 6.8%	32 13.6%	90 38.1%	63 26.7%
PEU 4	8 3.4%)	12 5.1%)	14 5.9%	29 12.3%	35 14.8%	79 33.5%	59 25.0%
PEU 5	5 2.1%	14 5.9%	12 5.1%	21 8.9%	29 12.3%	74 31.4%	81 34.3%

Furthermore, the result shows that the majority of students somewhat agree, agree, and strongly agree that perceived usefulness was useful on social media for educational use purposes. Thus, "this research defines perceived usefulness at a degree where a student's beliefs perceived usefulness on social media use would enrich their teaching and learning". These results are consistent with [25, 29, 35, 36, 37, 38], who argued that perceived usefulness on social media use was useful on teaching and learning. See Table 6.

**Table 6. Measuring perceived usefulness on social media use for teaching and learning**

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
PU1	8 3.4%	9 3.8%	12 5.1%	25 10.6%	37 15.7%	85 36.0%	60 25.4%
PU2	5 2.1%	9 3.8%	8 3.4%	23 9.7%	28 11.9%	89 37.7%	74 31.4%

PU3	20 8.5%	33 14.0%	22 9.3%	34 14.4%	45 19.1%	53 22.5%	29 12.3%
-----	------------	-------------	------------	-------------	-------------	-------------	-------------

The result shows the majority of students somewhat agree, agree, and strongly agree that attitude toward the use of social media was useful for educational purposes. Thus, "this research defines attitude toward use at a degree where a student's beliefs attitude toward use social media would enrich their teaching and learning". These results are consistent with [30, 39, 40, 41, 42, 43], who argued that attitude toward use social media was useful on teaching and learning. See Table 7.

**Table 7. Measuring attitude toward use social media for teaching and learning**

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
AT1	15 6.4%	7 3.0%	10 4.2%	28 11.9%	43 18.2%	60 25.4%	73 30.9%
AT2	20 8.5%	12 5.1%	19 8.1%	37 15.7%	49 20.8%	48 20.3%	51 21.6%
AT3	23 9.7%	15 6.4%	12 5.1%	39 16.5%	51 21.6%	61 25.8%	35 14.8%

**Table 8. Measuring social media use for teaching and learning**

Code	1	2	3	4	5	6	7
	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)	f(%)
SM1	14 5.9%	11 4.7%	15 6.4%	35 14.8%	51 21.6%	62 26.3%	48 20.3%
SM2	13 5.5%	10 4.2%	12 5.1%	36 15.3%	36 15.3%	67 28.4%	62 26.3%

Finally, result shows the majority of students somewhat agree, agree, and strongly agree that social media use for teaching and learning was easy and useful for educational use purposes. Thus, "this research defines social media use at a degree where a student's beliefs social media use would enrich their teaching and learning". These results are consistent with [39, 44, 45, 46], who argued that social media use was easy and useful on teaching and learning. See Table 8 above.

**B. Discussion and Implications**

The current research aims at cultivating a new model on how social media adoption through resource sharing, collaboration, communication and educational use with factors are used to explore the factors affecting the attitude of students towards the SMU within teaching and learning in the institution of higher education. Besides, social media helped the learning institution to foster information exploration and information sharing [47]. Social media tools also assist in teaching and faculty research in terms of social and behavioral sciences [48]. Thus, the perception that social media yields beneficial results as an academic environment prompts several students to have a high inclination towards this social media tool as an educational environment [48]. The findings of this research revealed that social media acts as an integral element in the lives of several students and teachers drawn from the younger generation.

For instance, social media improves the learning environment for the students by ensuring that they can effectively manage their studies efficiently.

The interactive nature of social media helps to accomplish purposes such as sharing information, communicating, building relationships, and sustaining connection with between the learners and students. From a different perspective, Rohr and Costello [49] prefer social media due to the perception that it increases the interaction among the users while enhancing the active involvement in academic matters. The timely feedback mechanism offered by social media sites makes them ideal for social learning. Particularly, the students view social media as an ideal means of assessment and appropriate way to ensure social presence in the high enrolment courses [49]. Therefore, social media creates a feeling of connection to the course content and classmates. For that reason, designing social media activities that are linked to the student assignments and previous course activities would improve the learning in the contemporary academic environment. The statistical analyses in this research provide a clear-cut support to all of the hypotheses proposed in this research. Thus, both of the research model and the hypotheses are confirmed. Many fruitful insights on resource sharing, communication, collaboration and their impacts on educational use are provided in the current research. In addition, certain factors namely the PEU, PU and AT were investigated in this research through examine the factors. Moreover, the influence of these factors on social media for teaching and learning was examined. Resource sharing, communication and collaboration for educational use were taken into consideration in this research.

Recently, it is observed that Facebook, twitter, linked-in, google+ being tools of social media are heavily used by young people. For example, people use different tools of social media such as Flickr, semantria.com, ebay.com and Amazon.com for the purposed of uploading their photographs, performing sentiment examination or opinion mining, selling or buying products and crowd sourcing respectively. On a scale of Zeta-bytes, the rate of using the internet in rapidly increasing of 10 times per five years. Such data is obtained and collected through the use of blogs, cameras, RFIDs, sensors, e-commerce, social networks, telephony and medical records. Through these characteristics, public sharing of information, engagement, and collaborative learning became famous features of these social networking sites [5, 12, 25, 41, 50]. This research supports the SMU to improve the students skills via their peer interactions [51, 52]. Their satisfaction in SMU boosts their technology use, and in turn, this use enhances their skills and improves their achievement through collaboration and interaction [3, 5, 7, 53, 54]. The findings indicate that need for univeristies, colleges, and institutions to facilitate a collaboration learning environment in order to improve the students achievement this is consistent with Al-Rahmi et al., [55]. See Table 9.

**Table 9. Mean and Standard Deviation for all Items and Factors**

Factor	Code	Mean	S.D
Resource Sharing	RS 1	4.94	1.706
	RS 2	4.97	1.755
Communication	CM 1	4.84	1.673
	CM 2	4.94	1.753
	CM 3	4.73	1.701
Collaboration	CO 1	5.15	1.604
	CO 2	5.19	1.772
	CO 3	5.13	1.697
Educational Use	EU 1	4.64	1.729

	EU 2	5.12	1.689
	EU 3	5.21	1.615
Perceived Easy of Use	PEU 1	5.72	1.552
	PEU 2	4.98	1.716
	PEU 3	5.42	1.626
	PEU 4	5.31	1.616
	PEU 5	5.55	1.601
Perceived Usefulness	PU 1	5.41	1.553
	PU 2	5.64	1.465
	PU 3	4.38	1.865
Attitude toward Use Social Media	AT 1	5.33	1.723
	AT 2	4.83	1.829
	AT 3	4.71	1.811
Social Media Use	SMU1	5.02	1.691
	SMU2	5.21	1.710

**V. CONCLUSION AND FUTURE WORK**

The findings of this research support the effective teaching and learning through social media use. The findings also showed that resource sharing, collaboration and communication influencing educational use would be positively associated with social media used for teaching and learning. The use of factors (perceived usefulness and perceived ease of use) in examining attitude toward use and social media use for teaching and learning was supported by the results of this research. Future attempts should also consider the views of lecturers and top manager in higher education stakeholders in relation to the SMU for educational purposes.

**REFERENCES**

- S. Mazman, and Y. Usluel. Modeling educational usage of Facebook. Computers and Education,55(2), 444-453, 2010. doi: <http://dx.doi.org/10.1016/j.compedu.2010.02.008>
- R. Sánchez , V. Cortijo , and U. Javed. Students' perceptions of facebook for academic purposes.Computers and Education, 70(1), 138-149, 2014. doi: <http://dx.doi.org/10.1016/j.compedu.2013.08.012>
- W. M. Al-Rahmi, M.S. Othman, and L.M. Yusuf. Exploring the factors that affect student satisfaction through using e-learning in Malaysian higher education institutions. Mediterranean Journal of Social Sciences, 6(4), 299 -310, 2015.
- G. Solomon, and L. Schrum. Web 2.0 new tools, new shcools. (1 ed.). Washington,DC: International Society for Technology in Education (ISTE), 2007.
- W.M. Al-Rahmi, N. Alias, M.S. Othman, I.A. Ahmed, A.M. Zeki, and A.A. Saged. Social Media Use, Collaborative Learning And Students'academic Performance: A Systematic Literature Assessment Of Theoretical Models. Journal of theoretical and applied information technology, 95(20), 5399-5414, 2017.
- P. L. P. Rau, Q. Gao, and Y. Ding. Relationship between the level of intimacy and lurking in online social network services. Computers in Human Behavior, 24(6), 2757-2770, 2008.
- W.M. Al-Rahmi, M.S. Othman, and L.M. Yusuf. "Using Social Media for Research: The Role of Interactivity, Collaborative Learning, and Engagement on the Performance of Students in Malaysian Post-Secondary Institutes". Mediterranean Journal of Social Sciences, 6(5), 536-546, 2015.
- C. Greenhow. Online social networks and learning. On the horizon, 19(1), 4-12, 2011.
- W. Al-Rahmi, A. Aldraiweesh, N. Yahaya, Y.B. Kamin, and A.M. Zeki. Massive Open Online Courses (MOOCs): Data on higher education. Data in brief. (22), 118-125, 2019.
- G. Blattner, and M. Fiori. Facebook in the language classroom: Promises and possibilities. International Journal of Instructional Technology and Distance Learning, 6(1), 17–28, 2009.
- M.K. Kabilan, N. Ahmad, and M.J.Z. Abidin. Facebook: An online environment for learning of English in institutions of higher education? The Internet and Higher Education, 13(4), 179–187, 2010.



12. B. Chen, and T. Bryer. Investigating instructional strategies for using social media in formal and informal learning. *The International Review of Research in Open and Distance Learning*, 13(1), 87–104, 2012.
13. T. Luo, and F. Gao. Enhancing classroom learning experience by providing structures to microblogging-based activities. *Journal of Information Technology Education: Innovations in Practice*, 11, 2012.
14. S. Hadian, M.E. Froese, and M. Sanseverino. The Use of Micro-Blogging in the Teaching and Learning Process. In *EdMedia+ Innovate Learning* (pp. 2451-2456). Association for the Advancement of Computing in Education (AACE), 2011.
15. T. Luo, and T. Franklin. Tweeting and blogging: Moving towards education 2.0. *International Journal on E-Learning*, 14(2), 235-258, 2015.
16. K. Borau, C. Ullrich, J. Feng, and R. Shen. Microblogging for language learning: Using twitter to train communicative and cultural competence. In *International conference on web-based learning* (pp. 78-87). Springer, Berlin, Heidelberg, 2009.
17. K. Jazra. 15 stats about social media in the Middle East that you need to know. 2014. Retrieved from <http://social4ce.com/blog/2014/07/01/15-stats-you-need-to-know-about-social-media-in-the-middle-east/>
18. W.M. Al-Rahmi, M.S. Othman, and L.M. Yusuf. The effect of social media on researchers' academic performance through collaborative learning in Malaysian higher education. *Mediterranean Journal of Social Sciences*, 6(4), 193, 2015.
19. R. W. McEwan, J.M. Dyer, and N. Pederson. Multiple interacting ecosystem drivers: toward an encompassing hypothesis of oak forest dynamics across eastern North America. *Ecography*, 34(2), 244–256, 2010. doi:10.1111/j.1600-0587.2010.06390.x
20. A. Goldfarb, N. Pregibon, J. Shrem, and E. Zyko. Informational brief on social networking in education. *Emerging Teaching and Learning Technologies Initiative*, New York Comprehensive Center, Retrieved April, 26, 2013.
21. E. Romero-Frías, and J.L.A. Montaña. Exploring the use of social network sites on accounting education: A social constructivist approach, 2010. URL: <http://personal.us.es/arquero/jornada/docs/25.pdf>.
22. F. Kirschner, F.Paas, P.A. Kirschner, and J. Janssen. Differential effects of problem-solving demands on individual and collaborative learning outcomes. *Learning and Instruction*, 21(4), 587-599, 2011.
23. M. Zoghi, R. Mustapha, and T.N.R.B. Maasum. Collaborative strategic reading with university EFL learners. *Journal of College Reading and Learning*, 41(1), 67-94, 2010.
24. K. Nordin. Higher Education in the New Economy: Roadmap of Prospects and Challenges. 15th Malaysian education summit Sunway resort hotel and spa, minister of higher education Malaysia, 2011.
25. W.M. Al-Rahmi, M.S. Othman, and L.M. Yusuf. Social media for collaborative learning and engagement: Adoption framework in higher education institutions in Malaysia. *Mediterranean Journal of Social Sciences*, 6(3 S1), 246, 2015.
26. D. Mack, and A.Head. *Electronic Journal of Academic and Special Librarianship Reaching Students with Facebook: Data and Best Practices*. 2(2), 1–8, 2007.
27. R. Junco. The relationship between frequency of Facebook use, participation in Facebook activities, and student engagement. *Computers and Education*, 58(1), 162–171, 2012.
28. M. Kaplan, and M. Haenlein. Users of the world, unite! The challenges and opportunities of Social Media. *Business Horizons*, 53(1), 59–68, 2010.
29. W.M. Al-Rahmi, and A.M. Zeki. A Model of Using Social Media for Collaborative Learning to enhance learners' Performance on learning. *Journal of King Saud University-Computer and Information Sciences*, 29 (4), 526-535, 2017.
30. W.M. Alenazy, W. M. Al-Rahmi, and M.S. Khan. Validation of TAM Model on Social Media Use for Collaborative Learning to enhance Collaborative Authoring. *IEEE Access*, 2019.
31. H. Ajjan, and R. Hartshorne. Investigating faculty decisions to adopt web 2.0 technologies: Theory and empirical tests. *The Internet and Higher Education*, 11, 71–80, 2008.
32. W.M. Al-rahmi, M.S. Othman, and M.A. Musa. The improvement of students' academic performance by using social media through collaborative learning in Malaysian higher education. *Asian Social Science*, 10(8), 210, 2014.
33. V. Venkatesh, and H. Bala. "Technology Acceptance Model 3 and a research agenda on interventions". *Journal of Decision Sciences*, 39, (2), 273-315, 2008.
34. N.O. Ndubisi, and M. Jantan. "Evaluating IS usage in Malaysia small and medium sized companies using technology acceptance model". *Logistics Information Management*, 16 (6), 440-500, 2003.
35. J. Esteves, and J. Curto. "A Risk and Benefits Behavioral Model to Assess Intentions to Adopt Big Data". *Journal of Intelligence Studies in Business* 3, 37-46, 2013.
36. M. Tan, and T. Teo. "Factors influencing the adoption of Internet banking". *Journal of the Association for Information Sciences*, 1, 1-42, 2000.
37. M. Fishbein, and I. Ajzen. *Belief, Attitude, Intention and Behavior: An Introduction to Theory and Research*, Addison-Wesley, Reading, MA, 1975.
38. A. Bhattacharjee. "Individual Trust in Online Companies Scale Development and Initial Test". *Journal of Management Information Systems*, 19 (1), 211-241, 2002.
39. S. Neier, and T. Zayer. Students' perceptions and experiences of social media in higher education. *Journal of Marketing Education*, 37(3), 133-143, 2015.
40. A.C. Thoo, P.H. Ho, M.F. Muharam, and H.L. Shan. Millennials' attitudes toward Facebook advertising. *Journal of Computational and Theoretical Nanoscience*, 24(6):3864-3868, 2018.
41. W.M. Al-Rahmi, M.S. Othman, and L.M. Yusuf. Effect of Engagement and Collaborative Learning on Satisfaction Through the use of Social Media on Malaysian Higher Education. *Research Journal of Applied Sciences, Engineering and Technology*, 9(12), 1132-1142, 2015.
42. C.W. Trumbo. Heuristic-systematic information processing and risk judgment. *Risk Analysis*, 19(3), 391-400, 1999.
43. M.J. Abi. Student attitudes on social media and perception of instructor social media use." (2017). *Electronic Theses and Dissertations*. Paper 2647, 2017. <https://doi.org/10.18297/etd/2647>
44. D. Jamari, N. Mohn Zaid, H. Mohamed, and Z.B. Abdullah. Learning through social media: Students' perception. *Man in India*, 97(19), 23-27, 2017.
45. W. M. Al-Rahmi, N. Yahaya, M.M. Alamri, N.A. Aljarboa, Y.B. Kamin, and F.A. Moafa. "A Model of Factors Affecting Cyber Bullying Behaviors among University Students. *IEEE Access*, 7, 2978-2985 2018. <https://doi.org/10.1109/ACCESS.2018.2881292>
46. H. Moongela, and J. McNeil. Perceptions of social media on students' academic engagement in tertiary education. *Proceedings of the South African Institute of Computer Scientists and Information Technologists*, Article No. 23, 2017.
47. K.A. Johnson. The effect of Twitter posts on students' perceptions of instructor credibility. *Learning Media and Technology*, 36(1), 21-38, 2011.
48. S. Aydin. Twitter as an educational environment. *Turkish Online Journal of Distance Education-TOJDE*, 15(1), 1-21, 2014.
49. L. Rohr, and J. Costello. Student perceptions of twitters' effectiveness for assessment in a large enrollment online course. *Online Learning*, 19(4), 1-12, 2015.
50. W. M. Al-Rahmi, N. Yahaya, M.M. Alamri, N.A. Aljarboa, Y.B. Kamin, and M.S.B. Saud. How Cyber Stalking and Cyber Bullying Affect Students' Open Learning. *IEEE Access*, 7, 20199-20210, 2019.
51. M.M. Alamri. Students' academic achievement performance and satisfaction in a flipped classroom in Saudi Arabia. *International Journal of Technology Enhanced Learning*, 11(1), 103-119, 2019.
52. W.M. Al-Rahmi, N. Yahaya, A.A. Aldraiweesh, U. Alturki, M.M. Alamri, M.S. Saud, Y.B. Kamin, A.A. Aljeraiwi, and A.O. Alhamed. Big Data Adoption and Knowledge Management Sharing: An Empirical Investigation on Their Adoption and Sustainability as a Purpose of Education. *IEEE Access*, 7, 47245-47258, 2019.
53. M.M. Alamri. Facilitating Students' Higher-Order Thinking through Problem-Based Learning: Working in a Blended Learning Environment in Saudi Arabia, 2014.
54. M. Mahdi. Undergraduate Students' Perceptions toward Social Media Usage and Academic Performance: A Research from Saudi Arabia. *International Journal of Emerging Technologies in Learning*, 14(3), 2019.
55. W.M. Al-Rahmi, A. Aldraiweesh, N. Yahaya, and Y.B. Kamin. Massive open online courses (MOOCs): systematic literature review in Malaysian higher education. *International Journal of Engineering and Technology*, 7(4), 2197–2202, 2018.