

# Mastery of Pedagogical Knowledge and Skills in Technology and Innovation Amongst Army Instructors at Technical Training Centres

**Mohd Razdi Omar, Saifullizam Puteh**

**Abstract:** This study examined the mastery of technology and innovation of instructors pertaining to teaching and learning, amongst instructors at Technical Training Centres of the Malaysian Armed Forces (MAF). A study in a form of survey was conducted on instructors in several MAF Training Centres using questionnaire forms. Part of the questionnaire instrument consisted of three parts that were labelled as A (demographics), B (measurement of pedagogical knowledge and contents), and C (measurement of communication, management, and teaching skills in classes and workshops). The sample involved 195 teaching instructors (161 male and 34 female). This study used descriptive statistics to obtain mean (M) and standard deviation (SD) values. The analysis of the results showed that the levels of knowledge ( $M = 2.10$ ,  $SD = 0.04$ ) and skills ( $M = 2.11$ ,  $SD = 0.32$ ) were low. Based on the study findings, several measures need to be implemented to improve the mastery of the knowledge and teaching skills amongst teaching instructors at Technical Training Centres, to improve the technological and innovation knowledge in teaching and learning. Therefore, more in-depth studies should be conducted in an effort to identify the actions and training that need to be implemented by the MAF management to improve the professionalism of the technical teaching instructors at the Technical Training Centres of the MAF.

**Index Terms:** Pedagogy, Teaching and Learning, Teaching Technology and Innovation, Technical Training Centres.

## I. INTRODUCTION

The MAF is the fortress of national defense responsible to ensure Malaysia is hindered from all external threats, whether from land, sea, and air, in helping the public authorities in addressing internal threats in the country [1]. Advances in defense technology and changes in tactical war has forced the MAF to increase the strength of the defense in sea, land, and air, consistent with the defense technological revolution of the world. The addition of MAF's high-tech assets directly would closely relate to the support and assistance from the MAF Technical Training Centres. The objectives of the MAF Technical Training Centres are to help increase the knowledge and technical skills of MAF

members in using high-tech equipment; in order to achieve these objectives, one requires training in theory and in practice [1]. Hence, it is important for MAF to establish Technical Training Centres to train engineers and technicians to ensure assets preparedness levels are at their maximum.

There have been tremendous changes in MAF in the education sector, and MAF is experiencing positive reform. One of the reforms, the integration of a variety of mediums of technology in the teaching and learning process, could help trainers increase the interests and comprehensions of trainees in learning [10]. Teaching instructors is an essential requirement in human resources. Experienced and skilled technical personnel as teaching instructors would enable MAF to achieve its prescribed vision, and would mobilise the existing assets. The teaching and learning by instructors is an important aspect and has the most potential to improve the knowledge and skills which [12], in turn, would lead to the improvement of team and members commitment towards the goals of MAF.

## II. PROBLEM BACKGROUND

The MAF needs to be in sync with the development of the education and technical training system towards the industrial revolution 4.0, as proposed by the Government for the military personnel to be always willing to equip themselves with various additional knowledge and skills. The 21st century skills [17] consistent with the expansion of the industrial revolution 4.0 would add values to members of the MAF to enable them to compete in the real working world in units and upon completion of the services [2].

Proven success achieved by MAF in military operations within the country and abroad using the MAF assets indicated that the country is experiencing rapid growth in terms of the use of defence technology presently [3]. Dependency on technology use from abroad led to huge advantages to the country, especially MAF. Among the advantages in terms of information technology, the military could produce members who are capable of using the assets of the MAF and exchangeing information with foreign countries, such as education, technology, and many others.

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The importance of the use of information technology at present is to strengthen the use of technology in the process of teaching, so that the instructors understand any concept to integrate the use of technology in a form that could be understood by students [4]. In this study, researchers paid attention to the problems faced by instructors teaching in the Technical Training Centres.

The Technical Training Centres provide skilled manpower of defense requirements, which consist of 70% element of vocational training and 30% of theory learning [9]. The programmes offered at the Technical Training Centres are consistent with the call by Minister of Defense that the MAF always place education as an important agenda to improve the academic achievement and skills of its members. Education is a holistic and integrated ongoing process to develop the potentials of individuals towards academic excellence, and to acquire a variety of skills, consistent with the Government intention to produce a generation that is competent and competitive at the global level [16]. It is also consistent with the national goals to produce an excellent, glorious, and distinctive generation in the eyes of the world.

The rapid technological changes demand that trainers always master the teaching and learning to meet the expectation to achieve and realise the objectives of the implementation of the National Education System of the 21<sup>st</sup> Century (SPN 21), so that all gets the positive maximum education impact, as a whole, which covers the physical, mental, spiritual, and emotional aspects [11]. To support this aim, the Technical Training Centres have been continuously conducting training education programmes for each instructor to equip them with the teaching and learning knowledge to meet the needs of the Technical Training Centres. The effectiveness of the technical teachers in teaching and learning in terms of teachers' knowledge of teaching technical subjects are very much needed [19]. Continuous trainings ensure that trainers possess the efficiency, comprehension, and knowledge to implement technical education teaching in accordance with SPN 21 in promoting equality and quality education for all.

The Technological Pedagogical and Content Knowledge (TPACK) Model is the basis for effective teaching using technology for pedagogical techniques to deliver knowledge content in teaching students [5]. TPACK is the basis for effective teaching using technology and requires the understanding of the concept of representation through the use of technology and pedagogical techniques that use technology constructively to deliver content and knowledge about existing knowledge of students [8,14,18]. Many teachers were unable to practise the in practice of teaching, skills in integrating ICT into teaching and learning to understand the subject contents while teaching students [6]. If technology and innovation are used correctly in the classroom, they could help students learn, how to learn, for they provide the opportunity for students to explore and increase their own knowledge, as well as, allowing them to take the role of trainers students [6].

### **III. METHODS OF STUDY**

In this study, researchers used a quantitative method in the form of survey because the method could measure vast study subjects based on questionnaire provided. Referring to the proposal by [8], the population is made up of respondent trainers with a sample size of 195 out of population size of 235 trainers in the Technical Training Centres. To obtain information, the researcher chooses instruments in the form of a questionnaire to obtain feedback and collect data from the respondents.

The instruments of the questionnaire contain three sections, that are labelled as A, B, and C. Section A was intended to obtain the personal information of trainers, namely, gender, race, age, qualifications, field of teaching, teaching and working experiences. Section B contained 15 questions intended to assess the level of knowledge of pedagogy and the content of teaching mastered by trainers through technology and innovation based teaching and learning in the Technical Training Centres.

Section C contained 15 questions intended to assess the level of communication, management, and teaching skills in classes and workshops, mastered by the trainers through the technology and innovation based teaching and learning in the Technical Training Centres. Items in this section used the 4-point Likert scale, where scale 1 represents 'very low', scale 2 represents 'Low', scale 3 represents 'Medium', and scale 4 represents 'High' [15].

### **IV. DATA ANALYSIS AND FINDINGS**

The data collected through the questionnaires were analysed using descriptive statistics to determine the means and standard deviations. The data collection was started by distributing a set of questionnaires to 195 selected instructors. Once the questionnaires were completed by the instructors, the questionnaires were returned for the process of data analysis. Descriptive statistics were used to provide an overview of the background of the respondents based on frequency analysis, percentages, means, and standard deviations.

#### **A. Respondent Demography**

A total of 195 instructors were involved in the study, the findings showed only 161 persons (82.56%) were male, and 34 persons (17.43%) were female. From the findings, 163 respondents (with percentage of 83.59%) were Malay, 20 respondents (10.26%) were Chinese, and 12 respondents (6.15%) were Indian. Out of the total of 195 instructors, 81 respondents (41.53%) were aged between 22 to 25 years, 50 (25.64%) aged between 26 to 31 years, 30 (15.38%) aged between 31 to 35 years, 25 (12.82%) aged between 36 to 40 years, and 10 (4.62%) aged 41 years and above. Based on education level, 1 instructor (0.51%) was a PHD holder, 30 instructors (15.38%) were Masters holders, 100 instructors (51.28%) were degree holders, 20 instructors (10.25%) were university or polytechnic diploma holders, 10 instructors (5.20%) were Levels 4 and 5 Skilled Diploma holders,



10 instructors (5.20%) acquired polytechnic certification education, and 24 instructors (12.5%) possessed levels 2 and 3 Malaysian skilled certificate education.

Teaching in the field among instructors are 27 respondents (12.30%) taught Hull engineering, 27 respondents (13.85%) taught Marine engineering, 28 respondents (14.36%) taught Electronics and Radio Engineering, 25 respondents (12.82%) taught electrical engineering and weapons, 30 respondents (12.83%) taught Advanced Expertise Engineering, and 61 respondents (31.28%) taught other technical areas. While based on teaching experience of the total of 195 respondents, 64 instructors (32.82%) had 1 to 5 years experience from , 58 respondents (29.74%) had a teaching experience between 6 to 10 years, 47 respondents (24.10%) had a teaching experience between 11 to 15 years, and 29 respondents(14.87%) had a teaching experience16 years and above. Based on the analysis of the working experience period, the finding shows 64 respondents (32.82%) had been working between 1 to 5 years, 58 respondents (29.74%) between 6 to 10 years, 47 respondents (24.10%) working between 11 to 15 years, and 29 respondents (14.87%) working 16 to 21 years, respectively.

### **B. Mastery of Teaching Knowledge**

The knowledge of instructors played an important role in the application of technology and innovation in the teaching and learning in order to function well. In this study, knowledge was measured based on two dimensions, namely teaching pedagogy and content. The values of means and standard deviations for the mastery of knowledge of technology and innovation based teaching and learning amongst technical instructors in Technical Training Centres.

Table 1.1 shows the analysis of the mean and standard deviation scores for overall level of mastery of knowledge of pedagogy and the content of teaching and learning instructors. The analysis found the level of mastery of knowledge of pedagogy and the content of teaching was low ( $M = 2.10$ ,  $SD = 0.04$ ). This shows that the trainers were had not been applying the technology and innovation based teaching and learning knowledge during the process of teaching at the Technical Training Centres. From the findings, it was found that instructors at the Technical Training Centres lacked in pedagogical training exposure and knowledge related to the contents in the technology and innovation based teaching and learning whilst in classes and workshops.

**Table 1.** Mastery of Knowledge of Technology and Innovation Based Teaching and Learning

Item	Statement	Mean (M)	Standard Deviation (SD)	Interpretation (n)
B1	Adequate pedagogy.	2.14	1.12	Low
B2	Practical technology in teaching at	2.07	1.06	Low

B3	Use of technological resources in teaching.	2.14	1.12	Low
B4	Enhance trainees' interests in learning.	2.07	1.06	Low
B5	Teaching control method.	2.13	1.12	Low
B6	Reference resources.	2.06	1.05	Low
B7	Use of teaching aids equipment.	2.12	1.11	Low
B8	Implementing the evaluation of teaching and learning.	2.07	1.06	Low
B9	Contents of syllabus.	2.14	1.12	Low
B10	Teaching objectives.	2.06	1.05	Low
B11	The objectives of the programmes/courses.	2.14	1.12	Low
B12	Background of trainees.	2.06	1.05	Low
B13	Vision and mission of Training Centres.	2.14	1.12	Low
B14	The needs of the stakeholders of the programmes.	2.06	1.05	Low
B15	The length of time of students' learning based on the determined programme curriculum.	2.14	1.12	Low
Overall		2.10	0.04	Low

### **C. Mastery Of Teaching Skills**

In this study, the trainers' skills played an important role in the application of technology and innovation in teaching and learning in order to function well. Skills are measured based on three dimension; i.e. communications, management, and teaching in classes/workshops.



The measured values of means and standard deviations for skills mastery in the technology and innovation based teaching and learning amongst technical instructors at MAF Technical Training Centres.

Table 1.2, shows the analysis of the mean and standard deviation scores for overall level of mastery of communication, management, and teaching skills in teaching and learning classes/workshops of instructors. The analysis found the level of skill was low ( $M = 2.11$ ,  $SD = 0.32$ ). This show the trainers did not quite apply technology and innovation skills in teaching and learning at the Technical Training Centres. Technical Training Centres results of the findings indicated that instructors in the Technical Training Centres were less exposed to in communication skills training, management, and related knowledge pertaining to teaching in technology and innovation based teaching and learning while in classes and workshops.

**Table 2.** Mastery of Skills of Technology and Innovation Based Teaching and Learning

Item	Statement	Mean (M)	Standard Deviation (SD)	Interpretation n
C1	Explain technological equipment for RMN assets.	2.13	1.11	Low
C2	Vary tests for assessing the achievement of trainees.	2.07	1.06	Low
C3	Control the learning ambiance of trainees in technology classes and workshops.	2.13	1.11	Low
C4	Use technology equipment assets of the RMN.	2.08	1.06	Low
C5	Manage technology equipment assets of the RMN.	2.14	1.12	Low
C6	Prepare teaching plans.	2.07	1.06	Low
C7	Prepare Test Determination Schedule.	2.13	1.11	Low
C8	Manage trainees information	2.07	1.06	Low
C9	Manage working time.	2.12	1.11	Low
C10	Managing the safety of	2.08	1.06	Low

trainees in the classroom and technology workshops.				
C11	Communicate with trainees.	2.13	1.11	Low
C12	Implement the Teaching and Learning activities which motivate trainees.	2.06	1.05	Low
C13	Oversee trainee project development.	2.13	1.11	Low
C14	Share information through various media.	2.05	1.05	Low
C15	Use English or other foreign languages other than Bahasa Malaysia.	2.13	1.12	Low
	Overall	2.11	0.32	Low

## V. DISCUSSIONS

The results of the study findings show that knowledge and skills are essential factors in determining the achievement of trainers in mastering technology and innovation based teaching and learning. The study found that the 195 instructors of MAF Technical Training Centres involved in the study lacked in satisfactory knowledge and skills in the 15 components of the study.

This matter was attributed to no emphasis on approval, experience, and interest of trainers to fill staffing vacancies in Technical Training Centres. An improvement in knowledge and technology should be undertaken by teachers because the ability of teachers to troubleshoot problems depends on their abilities as facilitators, problem solvers, catalysts, and drivers of learning [19].

Referring to Table 1.1, items 1 to 6 indicated the level of the pedagogical approach mastered by trainers were lacking with regards to the knowledge of using various teaching methods to attract the interests of trainees on the courses undertaken. This showed that the training centre did not expose trainers to knowledge of pedagogy by carrying out teaching's courses.

Efforts should be undertaken by each instructor to ensure that trainee interests are always maintained and increased by diversification of teaching methods in classes and workshops. Teachers entering classrooms and workshops with only showing video shows were considered boring, although the method involved high technology [10].



Therefore, instructors need to think of new pedagogical methods and diversify the same, so that the trainees will not be easily bored with the same method, notwithstanding that a video show is a fun method. The emphasis should be to maintain and increase the interest of students to continuously learn [13].

Instructors should comprehend fully the change ideas and strategise impeccably to ensure successful implementation. To address changes in innovation in the teaching and learning, instructors need to master the ever changing technology as well as gain further knowledge.

The level of knowledge of the contents of teaching amongst instructors in the Technical Training Centres is reduced. Based on Table 1.1, for items 1 to 9, there was a lack of knowledge of the content of the elements of syllabus, teaching objectives, programmes, vision, and mission of the training centres in technology and innovation based teaching and learning. Teachers' comprehension of the topics to be taught helped teachers to prepare teaching lessons in terms of approaches, methods, techniques, and teaching strategies [6].

Instructors indeed had high comprehension of the pedagogical knowledge and teaching contents because they went through practical training in stages during the teaching course. This indicated that the emphasis on basic knowledge of the contents of teaching to appointed instructors was not done at Technical Training Centres.

Teachers acquire basic knowledge either as students or through formal education training. However, it is undeniable that experience also contributes a big role of teaching in schools (Edros, 2007). As such, Technical Training Centres need to conduct an instructor education programme to trainers who specialises in one field to allow them to be more focused on pedagogical knowledge like experienced instructors.

Referring to Table 1.2, items 1 to 4 show the level of mastery of teaching skills in classes/workshops was reduced. Teaching deficiency in classes/workshops in the skill elements were technology equipment, trainer performance assessment, learning environment, and use of equipment. The failure to use teaching aids was attributed to insufficient numbers of equipments, unstrategic and uncoordinated storage location, teachers lacking the time to prepare for it, teachers were not creative in teaching, and teachers not proficient in the use of technology equipment teaching aids (Rashid, 2007).

The level of management within the Technical Training Centres was lacking based on Table 1.2 for items 5 to 10. The management lacked in skills elements, which were technology equipment, teaching plan, trainees' information and safety. Teachers need to be skillful in management skills by using a variety of methods and techniques of teaching to avoid boredom in trainees and to make effective teaching (Mahamud, 2009).

In addition, the level of communications in trainers' teaching at Technical Training Centres was insufficient based on Table 1.2 for items 11 to 15. The lack of communication in the skills element was trainee

motivational activities, trainee project development, information sharing, and the use of language in teaching. The communication skills used by teachers were closely linked/related to students' understanding to accept teachers' teaching and were the platform to ensure the effectiveness of teachers in conducting the teaching and learning (Hashim & Phang, 2017).

## VI. CONCLUSIONS

The findings of this study showed that the level of knowledge and teaching skills amongst trainers in Technical Training Centres were at a low level. Therefore, instructors should strive more to strengthen professionalism by being more creative and open in improving the performance of trainees. Self improvement needs to be done on an ongoing basis amongst trainers so that education objectives are achieved as stated in MAF plans.

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